Research on the topic: selection process development of qualified student trainees in hospitality industry: a case study of Amari Watergate Bangkok

The purpose of the study:
1) To select appropriate student trainees in accordance with hotel and help the companies to get the best quality student trainees who are qualified and profitable in any department.
2) To find out the problems which usually occur and affect the organization by employing student trainees.
3) To find out what are the important steps of the recruiting process. The research requires a variety of concrete observations to create an efficient selecting process of student trainees inside the hotel industry. This research concentrates on studying concepts and facts that are keys to establish procedures which could be use in management to develop their processes. The research is qualitative in its methods and includes the investigation of factors related to recruitment process and its characteristics. The research has been designed at the Amari Watergate where the researcher has observed and participated in selecting student trainee process. The method of data collection was based on qualitative process. The qualitative method includes observation (Participation), research actions, depth Interview. With this research the author found the confirmation that the selection process is vital for internship. During the interview the researcher had the chance to see all her theories approved and even more. This study has proven that an efficient process is benefit for parties, hotel and students. The interview helped to emphasize what makes a quality service which is necessary to understand for create appropriate tests and interviews for all the departments the candidates are applying for.
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